**Annexure – B**

**Format for Investor Complaints**

**Data for month ending January 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending February 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending March 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending April 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending May 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending June 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending July 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending August 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending September 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending October 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending November 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending December 2022**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending January 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending February 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending March 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending April 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending May 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending June 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending July 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending August 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending September 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending October 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending November 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending December 2023**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending January 2024**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending February 2024**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending March 2024**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending April 2024**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending May 2024**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending June 2024**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forwar d from previou s**  **month** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending July 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending August 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending September 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending October 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending November 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending December 2024**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending January 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending February 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S 2.0) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending March 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S 2.0) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending April 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S 2.0) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending May 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S 2.0) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending June 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S 2.0) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Data for month ending July 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Receive d during the month** | **Total Pendin g** | **Resolve d\*** | **Pending at the end of the month\*\*** | | **Average Resoluti on time^ (in days)** |
|  |  |  |  |  | **Pendin g for less than 3 month**  **s** | **Pendin g for more than 3 month**  **s** |  |
| **1** | **2** | **4** | **5** | **6** | **7** | | **8** |
| 1 | Directly from  Investors | NIL | NIL | NIL | NIL | | NIL |
| 2 | SEBI  (SCORE S 2.0) | NIL | NIL | NIL | NIL | | NIL |
| 3 | Stock Exchang  es | NIL | NIL | NIL | NIL | | NIL |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NIL | | NIL |
| 5 | **Grand**  **Total** | NIL | NIL | NIL | NIL | | NIL |

**Trend of monthly disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Month** | **Carried forward from previous**  **month** | **Received** | **Resolved\*** | **Pending\*\*** |
| **1** | **2** | **3** | **4** | **5** | **6** |
| 1 | April - 2021 | NIL | NIL | NIL | NIL |
| 2 | May- 2021 | NIL | NIL | NIL | NIL |
| 3 | June- 2021 | NIL | NIL | NIL | NIL |
| 4 | July- 2021 | NIL | NIL | NIL | NIL |
| 5 | August- 2021 | NIL | NIL | NIL | NIL |
| 6 | September- 2021 | NIL | NIL | NIL | NIL |
| 7 | October- 2021 | NIL | NIL | NIL | NIL |
| 8 | November- 2021 | NIL | NIL | NIL | NIL |
| 9 | Decemcer- 2021 | NIL | NIL | NIL | NIL |
| 10 | January- 2021 | NIL | NIL | NIL | NIL |
| 11 | February- 2021 | NIL | NIL | NIL | NIL |
| 12 | March- 2021 | NIL | NIL | NIL | NIL |
| 13 | April - 2022 | NIL | NIL | NIL | NIL |
| 14 | May- 2022 | NIL | NIL | NIL | NIL |
| 25 | June- 2022 | NIL | NIL | NIL | NIL |
| 16 | July- 2022 | NIL | NIL | NIL | NIL |
| 17 | August- 2022 | NIL | NIL | NIL | NIL |
| 18 | September- 2022 | NIL | NIL | NIL | NIL |
| 19 | October- 2022 | NIL | NIL | NIL | NIL |
| 20 | November- 2022 | NIL | NIL | NIL | NIL |
| 21 | Decemcer- 2022 | NIL | NIL | NIL | NIL |
| 22 | January- 2023 | NIL | NIL | NIL | NIL |
| 23 | February- 2023 | NIL | NIL | NIL | NIL |
| 24 | March- 2023 | NIL | NIL | NIL | NIL |
| 25 | April-23 | NIL | NIL | NIL | NIL |
| 26 | May-2023 | NIL | NIL | NIL | NIL |
| 27 | June-2023 | NIL | NIL | NIL | NIL |
| 28 | July-2023 | NIL | NIL | NIL | NIL |
| 29 | August-2023 | NIL | NIL | NIL | NIL |
| 30 | September-2023 | NIL | NIL | NIL | NIL |
| 31 | October 2023 | NIL | NIL | NIL | NIL |
| 32 | November 2023 | NIL | NIL | NIL | NIL |
| 33 | December 2023 | NIL | NIL | NIL | NIL |
| 34 | January 2024 | NIL | NIL | NIL | NIL |
| 35 | February 2024 | NIL | NIL | NIL | NIL |
| 36 | March 2024 | NIL | NIL | NIL | NIL |
| 37 | April 2024 | NIL | NIL | NIL | NIL |
| 38 | May 2024 | NIL | NIL | NIL | NIL |
| 39 | June 2024 | NIL | NIL | NIL | NIL |
| 40 | July 2024 | NIL | NIL | NIL | NIL |
| 41 | August 2024 | NIL | NIL | NIL | NIL |
| 42 | September 2024 | NIL | NIL | NIL | NIL |
| 43 | October 2024 | NIL | NIL | NIL | NIL |
| 44 | November 2024 | NIL | NIL | NIL | NIL |
| 45 | December 2024 | NIL | NIL | NIL | NIL |
| 46 | January 2025 | NIL | NIL | NIL | NIL |
| 47 | February 2025 | NIL | NIL | NIL | NIL |
| 48 | March 2025 | NIL | NIL | NIL | NIL |
| 49 | April 2025 | NIL | NIL | NIL | NIL |
| 50 | May 2025 | NIL | NIL | NIL | NIL |
| 51 | June 2025 | NIL | NIL | NIL | NIL |
| 52 | July 2025 | NIL | NIL | NIL | NIL |
|  | **Grand Total** | NIL | NIL | NIL | NIL |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward**  **from previous year** | **Received during the year** | **Resolved**  **during the year** | **Pending at**  **the end of the year** |
| 1 | 2017-18 | NIL | NIL | NIL | NIL |
| 2 | 2018-19 | NIL | NIL | NIL | NIL |
| 3 | 2019-20 | NIL | NIL | NIL | NIL |
| 4 | 2020-21 | NIL | NIL | NIL | NIL |
| 5 | 2021-22 | NIL | NIL | NIL | NIL |
| 6 | 2022-23 | NIL | NIL | NIL | NIL |
| 7 | 2023-24 | NIL | NIL | NIL | NIL |
| 8 | 2024-25 | NIL | NIL | NIL | NIL |
|  | **Grand Total** | NIL | NIL | NIL | NIL |