

Annexure A

Format for Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Hemant P. Dhanawade	701, Lodha Supremus, Senapati Bapat Marg, Lower Parel (West), Mumbai 400 013.	+91 022 68681015 M-8689922751	hemant.dhanawade@p-sec.in
Head of Customer care	Santosh K. Bhuvad	701, Lodha Supremus, Senapati Bapat Marg, Lower Parel (West), Mumbai 400 013.	+91 022 68681014 M-9769207756	santosh.bhuvad@p-sec.in
Compliance Officer	Nikhil P. Kapadia	701, Lodha Supremus, Senapati Bapat Marg, Lower Parel (West), Mumbai 400 013.	+91 022 68681008 M-9820120957	nikhilpkapadia@hotmail.com
CEO	Pranav M.Shah	701, Lodha Supremus, Senapati Bapat Marg, Lower Parel (West), Mumbai 400 013.	+91 022 68681007 M-9820074700	pranavmshah67@gmail.com

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- Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>

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